

## **Cancellation policy InternetQ GmbH**

*Insofar as these are not contracts for the use of an individual telephone, Internet or fax connection established by you (telecommunication-based individual user contracts), you are entitled to a right of revocation in accordance with the following provisions:*

### **Right of withdrawal**

*You have the right to withdraw from this contract within fourteen days without giving any reason. The withdrawal period is fourteen days from the date of conclusion of the contract.*

*To exercise your right of withdrawal, you must contact us, InternetQ GmbH, Gutenbergring 67B, 22848 Norderstedt, T. +49-40-413300-180, [help@kanzaroo.com](mailto:help@kanzaroo.com) of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, fax or e-mail). You can use the attached sample withdrawal form, but this is not mandatory.*

*To meet the withdrawal deadline, it is sufficient for you to send your notification of exercising your right of withdrawal before the withdrawal period has expired.*

### **Consequences of revocation**

*If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; under no circumstances will you be charged any fees for this repayment.*

### **Sample withdrawal form:**

To InternetQ GmbH, Gutenbergring 67B, 22848 Norderstedt, T. +49-40-413300-180, [help@kanzaroo.com](mailto:help@kanzaroo.com)

I/we hereby revoke the contract concluded by me/us for the purchase of the following goods/the provision of the following service

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ordered on / received on \_\_\_\_\_

Name of the consumer(s): \_\_\_\_\_

Address of the consumer(s): \_\_\_\_\_

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(Signature of the consumer(s))

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(Place, date)