

ABOUT kanzaroo

1. General

1. Kanzaroo is a payment service by means of which you can pay for goods and services without cash. InternetQ GmbH (InternetQ) offers Kanzaroo exclusively on behalf of the provider of the products (your contractual partner). The use of Kanzaroo therefore does not create a contractual relationship between you and InternetQ.

2 InternetQ reserves the right to change the payment service Kanzaroo at any time, to add new billing methods or to discontinue it altogether. InternetQ bears no contractual responsibility towards you for the error-free functioning and availability of Kanzaroo.

3. The contracts for the goods and services selected by you are concluded exclusively between you and your respective contracting party. InternetQ is not obligated to control the contractual partner and the goods and services selected by you. Therefore, InternetQ does not bear any contractual responsibility for the respective contractual partner and its offered goods and services. Furthermore, InternetQ bears no contractual responsibility for the content of the web or WAP pages through which Kanzaroo can be used.

4. InternetQ does not bear any contractual responsibility for the misuse of Kanzaroo by your (mobile) phone or SIM card.

2. payment amount and cost

The amount to be paid by you is the respective gross price agreed between you and the respective contractual partner for the product selected by you in the respective agreed currency. If the use of Kanzaroo requires the sending of SMS, you may be charged additionally for the sending of SMS by your telephone provider. If you use Kanzaroo via (mobile) internet, you may be charged additional costs (GPRS, UMTS etc.) for data connections by your telephone provider. InternetQ does not charge you for the use of Kanzaroo.

3. Blocking

If facts become known that indicate misuse of Kanzaroo, InternetQ reserves the right to immediately block the affected users from further use of Kanzaroo. However, InternetQ will not pass on any of your personal data without your consent - unless there is a legal obligation to do so.

4. General instructions for use

1. Due to the use of different (mobile) internet browsers and individual software settings, there may be deviations in the display of content.

2. Kanzaroo is available for the selectable countries. Use of Kanzaroo from other countries is not permitted by InternetQ.

3. If you use Kanzaroo, you remain responsible for ensuring that the sales made are settled when due. Please note in particular that a use of Kanzaroo may be restricted by individual disposition limits that you have agreed with third parties (e.g. your telephone provider). The use of Kanzaroo may also be restricted or excluded by the fact that the billing method intended for Kanzaroo in the individual case is not available (e.g. blocking of a telephone number). If a payment via Kanzaroo is not successful, you remain obligated to the contracting partner to pay for the purchased products.

4. In order to use Kanzaroo via SMS, your (mobile) phone or SIM card must be reachable. The payment process starts either by entering your phone number in an input field in the Kanzaroo window, recognizing your phone number on the (mobile) internet, making a call or by sending a keyword via SMS. Depending on the respective country-specific and/or other legal or technical particularities, you initiate the payment via Kanzaroo either by SMS, call, click on the web or WAP page or by entering a transmitted transaction number (TAN) in the Kanzaroo window.

5. By initiating the payment process, you authorize your telephone service provider to collect the payment amount. In certain cases, when collecting the payment amount, your telephone provider acts as an agent of InternetQ within the meaning of Section 1 (9) of the Payment Services Supervision Act. This does not establish a contractual relationship between you and InternetQ or the telephone provider. The respective telephone provider will charge you the payment amount together with the other amounts from the use of the (mobile) phone or SIM card. Depending on the country from which you use Kanzaroo, either your contract partner, InternetQ or a different service provider will appear on the telephone provider's invoice as the recipient of the payment amount. Objections to invoice items must be made within the appropriate period agreed with the respective telephone provider. Complaints arising from the contractual relationship with the contractual partner must be clarified directly with the contractual partner.

6. Please enter the used phone number carefully and check its correctness before confirmation. As the connection owner, you are responsible for ensuring that no other person uses Kanzaroo via your (mobile) phone or SIM card without your consent. If you discover the loss or misuse of your (mobile) phone or SIM card, for your own safety, please immediately arrange for it to be blocked by the relevant telephone provider. If your (mobile) phone or SIM card is stolen or misused, please also report it to the police immediately. This is the only way to limit any damage that may result.

7. Please note that you may only use Kanzaroo if you are the holder of the corresponding telephone/mobile phone contract or the unrestrictedly competent owner of the respective prepaid card or act with the consent of such a person. Any misuse of Kanzaroo is not permitted and may be punishable by law.